

ANNUAL REPORT 2008



**JEANNE GEIGER  
CRISIS CENTER, INC.**

saving lives • creating safer communities • ending domestic violence



## MESSAGE FROM THE EXECUTIVE DIRECTOR

Every year we help over a thousand families in crisis. We view our work as having three different aspects: we provide crisis intervention services and emergency assistance to victims of family violence, we work with children and teens to prevent the next generation of abuse victims, and we work to change the way victims are treated in the judicial and criminal justice systems.

During FY08 we:

- celebrated 25 years of providing services to victims of family violence
- formed Girls Inc. of the Seacoast Area that will provide programming to “inspire all girls to be strong, smart, and bold”
- completed the third year leading the Greater Newburyport High Risk Case Team, a nationally recognized multi-agency model that identifies the most dangerous perpetrators and works to increase offender accountability and victim safety
- provided training and technical assistance to communities throughout the Commonwealth interested in replicating our successful program that is saving lives

At the close of 2008, we are in the midst of uncertain times. As the demand for services goes up, our funding sources become increasingly unstable. We have been forced, as many have, to focus on our core programs to ensure that the families we serve continue to receive critical services. This year we look forward to providing those same quality services and deepening our connection with our community partners:

- collaborating with the YWCA to bring more programming for girls
- partnering with the Caritas Holy Family Hospital Safety Project to create services for both fathers and mothers to assist them in parenting after violence
- continuing to provide a wide array of both emergency and longer-term, free services to victims of family violence; i.e. support groups, individual counseling, economic independence education and support, 24 hour crisis hotline, assistance with restraining orders at the district court, legal representation and referrals, emergency shelter

These are challenging and difficult times. Thank you for your partnership and interest in the work of the Jeanne Geiger Crisis Center. It takes all of us. Safe and healthy families lead to safe and healthy communities.



Suzanne C. Dubus  
Executive Director  
Jeanne Geiger Crisis Center

### Jeanne Geiger Crisis Center, Inc. FY08 BOARD OF DIRECTORS

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Suzanne C. Dubus  
Executive Director

A special thanks to our Board of Directors for their continued support and volunteer efforts.

*The mission of the Jeanne Geiger Crisis Center is to empower members of our community to live free from fear, intimidation, violence or the threat of abuse by providing support, advocacy and education.*

#### What Our Clients Say:

*“The Economic Independence Program helped keep me focused and motivated so that I could successfully achieve not one but two goals!”*

*“I now have a clear goal of what I want to achieve, and the Economic Independence classes are empowering me to make it happen.”*

#### HOW YOUR TAX DEDUCTIBLE GIFT WILL HELP

**\$50**

supplies local schools with 1 hour of violence prevention work.

**\$100**

provides a family with 2 hours of group therapy.

**\$250**

gives a child 5 hours of counseling with a licensed social worker.

**\$500**

sponsors a woman through 10 sessions of economic independence training.

**\$1000**

offers critical support to nearly 140 callers on the 24-hour crisis hotline.

## FISCAL YEAR 2008 STATISTICS

July 1, 2007 – June 30, 2008

Total Victims.....978  
Adults .....911  
Children .....76

Total Hotline Calls.....3,703  
Crisis Intervention.....1,852  
Children's Program .....338  
Family Casework .....918  
Legal Calls .....595

Total Direct Services .....7,296  
Hotline Calls .....3,703  
Support Groups.....1,030  
Family Violence Counseling ....280  
Rapid Response Team .....69  
Legal Advocacy .....142  
District Court .....372  
Family Casework .....287  
COVE Child Counseling .....548  
COVE Family Counseling .....83  
Adult COVE Counseling.....406  
Child Care.....307  
COVE\* Group .....69

\*Children Overcoming Violence Empowerment Project

## JEANNE GEIGER CRISIS CENTER FISCAL YEAR 2008 HIGHLIGHTS

#### PROGRAMS FOR COMMUNITY MEMBERS:

- Partnered with Caritas Holy Family Hospital Family Safety Project to create a program for fathers and mothers moving beyond abuse to co-parent
- Created Girls Inc. of the Seacoast Area to provide programming that will inspire girls to be “strong, smart and bold”
- Provided free services to 1,000 community members to help them break free of the cycle of domestic violence and abuse

#### STATEWIDE WORK:

- Conducted several professional trainings to police departments, victim witness advocates (over 1,000 attendees) and other communities to improve their response to domestic violence
- Consulted with Voices Against Violence in Framingham to implement a high risk team which included training the Framingham police department
- Presented at statewide risk assessment conference
- Greater Newburyport High Risk Response Team was highlighted as a promising practice during Governor Deval Patrick’s press conference addressing domestic violence
- Executive Director sits on the Governor’s Council to Address Sexual and Domestic Violence
- Contracted with by the Department of Children and Families (formerly the Department of Social Services) to write a manual about risk assessment for statewide distribution

#### AWARDS AND RECOGNITION:

National Network to End Domestic Violence, *Spirit of Advocacy Award*, October 2007  
Champions in Action Award – *Citizens Bank and New England Cable News*, September 2007  
25th Annual Gala celebrating 25 *Changemakers* – First Lady Diane Patrick – keynote speaker

## SAFER COMMUNITIES CAMPAIGN ANNUAL FUND

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**In Honor of:** David and Amy Curley, The Geiger Family, Gabrielle Gidion, Jason Hrubes, Danielle Monique Ledoux, Martha Muldoon  
**In Memory of:** Janet Brown, Edmond L. Hamel, Stella Matt, Virginia Nash, Andrea Pelleren, Lisa Roy

Safer Communities Campaign funds listed above and at left reflect cumulative gifts of \$100 or more received between July 1, 2007 and June 30, 2008.

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Our thanks for continued support from the United Way of Massachusetts Bay and Merrimack Valley. This agency and its programs are funded in part by contracts with the Commonwealth of Massachusetts' Department of Children and Families.

### Special Acknowledgements

We gratefully recognize gifts received from \$1 to \$99 and gifts in-kind. Too numerous to list individually, those contributions were made to our Safer Communities Campaign and Special Events. We sincerely appreciate the thought, warmth, and generosity our donors demonstrated in making these gifts and extend a heartfelt thank you to our wonderful volunteers for their invaluable support.

### The following companies provided matching gift support for this year's donors:

CA, Inc.  
Matching Gifts Program  
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### QUESTIONS, COMMENTS, OR NEED ADDITIONAL INFORMATION?

Please contact the Director of Development, Elaine Cohen at 978-465-0999, ext. 17 or [ecohen@jeannegeigercrisiscenter.org](mailto:ecohen@jeannegeigercrisiscenter.org). The Development Office endeavors to recognize all donors accurately. We apologize for any inadvertent errors or omissions.

[www.jeannegeigercrisiscenter.org](http://www.jeannegeigercrisiscenter.org)

## FY08 EVENT SPONSORS AND AWARDS

We salute the Institution for Savings for their continued support as the lead sponsor for our annual **Walk Against Violence**.

**INSTITUTION  
FOR SAVINGS**

### 25th Anniversary Gala

#### 25th Anniversary *Changemaker Awards* Presented to:

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Thank you to our Presenting Sponsor, **Sovereign Bank**, and our Media Sponsor, **Wheelabrator North Andover, Inc.**

## WE ARE PROUD OF OUR EFFICIENCY

As a contributor to the Jeanne Geiger Crisis Center, you can be proud of participating in an organization that is working hard to end family violence in the surrounding communities of Amesbury, Merrimac, Georgetown, Newbury, Newburyport, Rowley, Salisbury, West Newbury and Groveland.

We also work hard to efficiently manage all of our resources. Nearly eighty percent of the Jeanne Geiger Crisis Center's resources directly benefit clients – adults and children who live in the communities we serve.

The Jeanne Geiger Crisis Center requires \$25,000 each week to meet the current level of demand for programs and services, over half of which must be raised via private and corporate donations and grants.

*"Treat people as if they are what they ought to be, and you help them become what they were capable of being."*

– Johann Wolfgang von Goethe

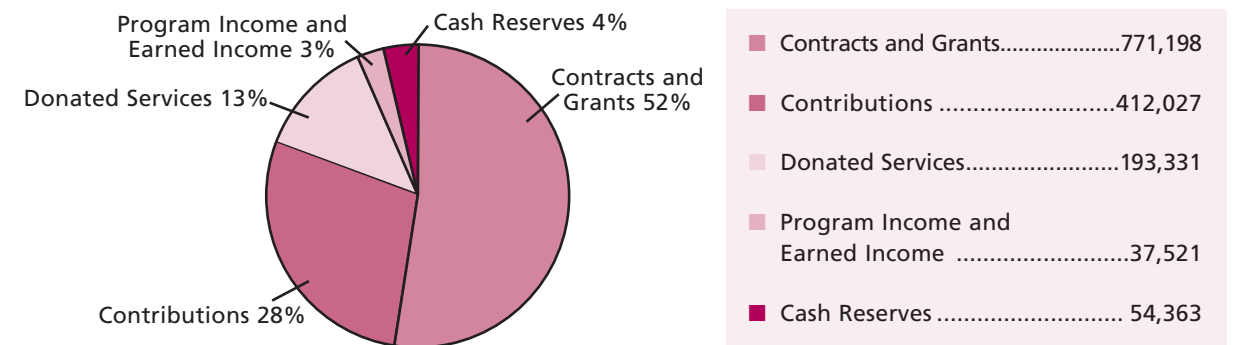
## FISCAL YEAR 2008

This year has seen a sharp downturn in the economy and everyone is feeling the squeeze. Victims of domestic violence are particularly vulnerable since one of the most common reasons women remain in abusive relationships is the lack of financial resources. Each year, the Jeanne Geiger Crisis Center helps more than a thousand families in crisis, offering a range of programs and services provided free of charge to clients in order to lessen the barriers between them and safety.

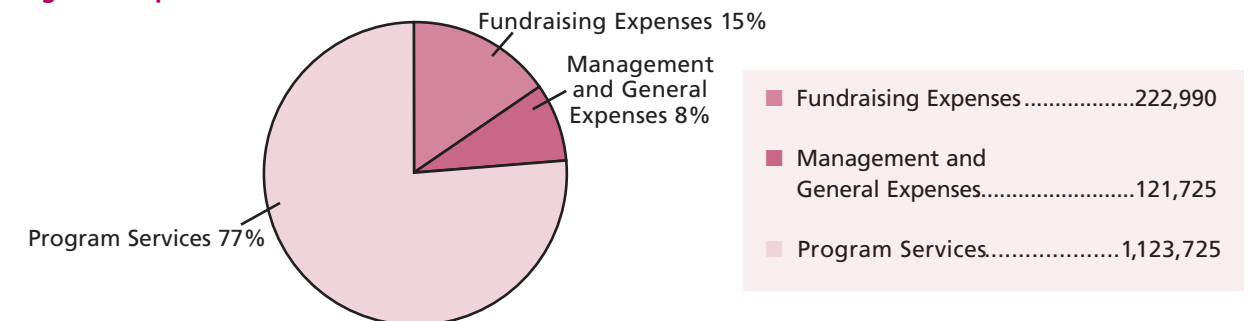
The programs include:

- 24-hour crisis hotline – A trained advocate is available to take confidential calls any time of day or night, seven days a week. Often the first point of access to services, qualified volunteers and advocates can offer resources including crisis intervention, safety planning, emotional support and information about domestic violence and restraining orders.
- Safety planning – Trained staff help clients develop an individualized plan to keep themselves and their families safe using proven strategies to minimize risk and maximize well-being.
- Emergency shelter – In cases where it is no longer safe for a victim to stay at home, emergency domestic violence shelter may be the best option. The Center can connect clients with a network of domestic violence shelters across the state which provide supportive services including housing advocacy and counseling.
- Individual counseling – Confidential and free of charge, one-on-one counseling with an experienced and qualified advocate is available as needed.
- Economic Independence Program – Developed to assist individuals to attain financial stability through a series of workshops and groups, the program covers financial coaching, budgeting, self-esteem and other related topics.
- Support groups – Victims of domestic violence can meet others in similar situations to share experiences, gain support and learn about resources. Free childcare is available during group sessions.
- Legal representation – The Center provides assistance with family law issues through both staff attorneys and pro bono attorneys.
- Court Advocacy – A skilled legal advocate is available to support clients as they obtain a restraining order or navigate the court system.
- Children's Counseling and Support Group – Children need specialized guidance, support and counseling to heal, and the Crisis Center provides an ongoing support group for youngsters and teens that have either been abused or have witnessed abuse at home.
- Rapid Response Teams – The Center has established collaborations with local police departments to respond to a crisis. The Rapid Response Teams complement the work of area police departments while offering immediate support to victims at the police station.
- High Risk Case Response Team – The team, composed of law enforcement, probation, batterer's intervention, hospital staff and domestic violence professionals, works collaboratively and meets regularly to identify the most dangerous domestic violence cases in the community. With the belief that domestic violence homicide is both predictable and preventable, this innovative team provides individualized interventions to interrupt the cycle of escalating violence.
- Referral and Information – The Crisis Center provides referrals to outside resources if a victim requires services it does not provide directly.

#### Total Program Income \$1,468,440



#### Total Program Expenses \$1,468,440





**JEANNE GEIGER  
CRISIS CENTER, INC.**

2 Harris Street  
Newburyport, MA 01950

The Jeanne Geiger Crisis Center helps victims through the process of leaving abusive relationships – the process of moving from helplessness to hopefulness.

**Free** client services include:

- 24-hour crisis hotline
- Safety planning
- Emergency shelter
- 1:1 counseling
- Support groups with childcare
- Court advocacy
- Legal representation
- Children’s trauma intervention
- Economic independence workshops
- Multidisciplinary approach to high risk cases that could lead to homicide
- Rapid Response Teams
- Referral and Information

**24 Hour Hotline 978.388.1888**

**Administrative Office:**

Jeanne Geiger Crisis Center, Inc.  
2 Harris Street  
Newburyport, MA 01950  
978.465.0999  
Fax 978.465.7158

**Client Services Office:**

Jeanne Geiger Crisis Center, Inc.  
5 Market Square, #109  
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978.834.9710  
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