



**JEANNE GEIGER
CRISIS CENTER, INC.**

saving lives • creating safer communities • ending domestic violence



ANNUAL REPORT 2010





“If it wasn’t for your support and my faith, I probably would have gone back. But now I look to a new future with peace”

A domestic violence survivor

MESSAGE FROM THE CHIEF EXECUTIVE OFFICER

It is very difficult for a victim to reach out and tell someone about what is going on at home. Home, for most of us, is the safe place we return to at the end of the day, but for others, it is the one place they are afraid to go. For victims, home is fraught with fear and anxiety.

But during times of great economic distress, it can be **even harder** for victims to leave their abusive partner. We are all reading about the lack of jobs; organizations closing or merging; programs ending; that there is a huge need for shelter and affordable housing; that people are standing two and three deep at food pantries. The message that victims get is that they are alone and that help is not available.

The staff, board and clients of the Jeanne Geiger Crisis Center thank you for providing the resources to continue to provide high level professional services to adult and child victims. Because of you we have been able to keep up with the higher demand for services; we answered 30% more hotline calls; we added programming like transitional housing and art therapy programming to better meet the needs of clients; we have been able to remain fully staffed and avoided closing any programs.

Thank you, and please know that your support changes and saves lives each and every day.

Happy new year.

Suzanne C. Dubus
Chief Executive Officer

Jeanne Geiger Crisis Center

The mission of the Jeanne Geiger Crisis Center

is to empower members of our community to live free from fear, intimidation, violence or the threat of abuse by providing support, advocacy and education.

FISCAL YEAR 2010 STATISTICS

July 1, 2009 – June 30, 2010

Total Victims.....1,020

Adults.....938

Children82

Total Hotline Calls5,105

Crisis Intervention1,793

Children's Program277

Family Casework1,482

Legal Calls1,381

Police Collaboration Calls172

The Jeanne Geiger Crisis Center helps victims through the process of leaving abusive relationships – the process of moving from helplessness to hopefulness.

Total Direct Services7,797

Hotline Calls5,105

Support Groups606

Crisis Intervention Counseling335

Rapid Response Team.....33

Legal Advocacy298

District Court304

Survivor Advocacy215

Child Therapy350

Family Therapy.....187

Parent or Caregiver Therapy218

Childcare96

Children’s Group45

Emergency Housing5

Free client services include:

- 24-hour crisis hotline
- Safety planning
- Emergency shelter
- Individual counseling
- Support groups with childcare
- Court advocacy
- Legal representation
- Children’s trauma intervention program
- Economic independence workshops
- Multidisciplinary approach in high risk cases to help prevent homicide
- Rapid Response Teams that work closely with law enforcement
- Referral and Information





JEANNE GEIGER CRISIS CENTER HIGHLIGHTS OF THE FISCAL YEAR 2010

- Received a three-year contract from the Office on Violence Against Women to open a transitional housing program
- Merged with SAFE Studio, a smaller nonprofit that provides art therapy and experiences that help victims of abuse and trauma heal. The merger gives SAFE Studio the administrative, fundraising and program support that will allow increased programming to include other communities and locations
- Partnered with Jane Doe, Inc. to provide risk assessment training to executive directors, senior leaders and advocates at two statewide trainings
- Presented the Jeanne Geiger Crisis Center's High Risk Team Model to White House officials
- Volunteers provided 13,670 hours of service: the equivalent of eight full-time staff
- Our Girls Incorporated of the Seacoast Area programming got its start at the Amesbury Middle School: we provided media literacy training and video production to 48 sixth-grade girls
- Presented a wide-range of school based trainings, i.e., teen dating violence, healthy behaviors and bullying prevention
- Provided 7,797 crisis intervention services to 1,020 adult and child victims
- Presented at the Celebrating Solutions Domestic Violence Summit in Louisville, KY
- Trained over 1,000 law enforcement and domestic violence advocates throughout Massachusetts and the nation on risk assessment and the high risk team model

HOW YOUR TAX DEDUCTIBLE GIFT WILL HELP

\$1,000

offers critical support to nearly 140 callers on the 24-hour crisis hotline.

\$500

sponsors a woman through 10 sessions of economic independence training.

\$250

gives a child 5 hours of counseling with a licensed social worker.

\$100

provides a family with 2 hours of group therapy.

\$50

supplies local schools with 1 hour of violence prevention work.

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SAFER COMMUNITIES CAMPAIGN ANNUAL FUND

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Special Acknowledgements

We gratefully recognize gifts received from \$1 to \$99 and gifts in-kind. Too numerous to list individually, those contributions were made to our Safer Communities Campaign and Special Events. We sincerely appreciate the thought, warmth, and generosity our donors demonstrated in making these gifts and extend a heartfelt thank you to our wonderful volunteers for their invaluable support.

Questions, comments, or need additional information?

Please contact the Director of Development, Elaine Cohen at 978-465-0999, ext. 17 or ecohen@jeannegeigercrisiscenter.org. The Development Office endeavors to recognize all donors accurately. We apologize for any inadvertent errors or omissions.

www.jeannegeigercrisiscenter.org

"The advocates were awesome that night. They made the process more easy to get through. I really appreciate what your organization does."

A survivor who used the Rapid Response Program

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Our thanks for continued support from the United Way of Massachusetts Bay and Merrimack Valley. This agency and its programs are funded in part by contracts with the Commonwealth of Massachusetts' Department of Children and Families.

The following companies provided matching gift support for this year's donors:

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WE ARE PROUD OF OUR EFFICIENCY

As a contributor to the Jeanne Geiger Crisis Center, you can be proud of participating in an organization that is working hard to end family violence in the communities of Amesbury, Georgetown, Groveland, Merrimac, Newbury, Newburyport, Rowley, Salisbury and West Newbury.

It costs the Jeanne Geiger Crisis Center \$32,000 each week to provide programs and services. In order to meet the demand for services, we must raise 52% of our budget via private and corporate donations and grants.

The majority of Jeanne Geiger Crisis Center's resources directly benefit clients – adults and children who live in the communities we serve. Only five cents out of every dollar raised supports administrative and overhead expenses. We are grateful for those who support the Center with contributions as well as those who volunteer their time and energy.



"Thank you for listening and helping me keep focused so that I can raise my children.

A domestic violence survivor

“Real life information and direct ways to enhance our prosecutions. This information will make our officers more effective in investigating and arresting offenders.”

Law Enforcement Officer, Civilian Advocate/Law Enforcement Conference

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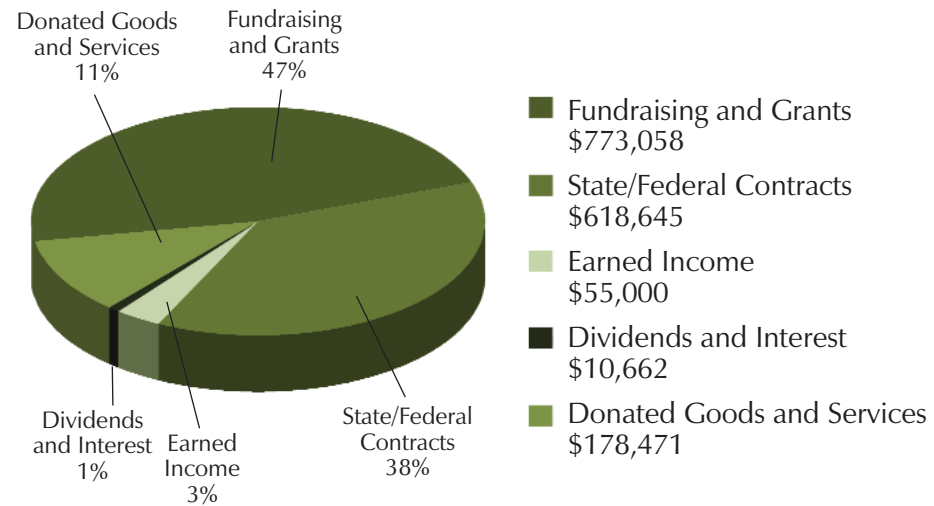
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TOTAL EXPENSES \$1,561,049



FISCAL YEAR 2010

FY10 was a year of economic uncertainty leaving victims of domestic violence especially vulnerable. The lack of financial resources made it difficult for so many victims to leave abusive relationships.

Domestic violence is a public health issue that is preventable when a coordinated community response is set in action. The Center's staff and volunteers partner with social service agencies, law enforcement, hospitals, local governments, schools and businesses. These essential collaborations form a safe haven in which survivors overcome endangerment and fear as they move toward safety and independence.

Each year, the Center helps more than a thousand families in crisis, offering a range of programs and services provided free of charge in order to lessen the barriers between victims and safety.

OUR PROGRAMS INCLUDE:

- **24-Hour Crisis Hotline** – A trained advocate is available to take confidential calls 24/7. Volunteers and advocates offer resources including crisis intervention, safety planning, emotional support and information about domestic violence and restraining orders.
- **Safety Planning** – Trained staff help clients develop an individualized plan to keep themselves and their families safe while receiving services.
- **Emergency and Transitional Shelter** – We offer emergency shelter and transitional housing in cases where it is no longer safe for a victim to stay at home. The Center may connect clients with a network of domestic violence shelters across the state, providing housing advocacy and counseling.
- **Individual Counseling** – Confidential and free of charge, one-on-one counseling with an experienced and qualified advocate is available.
- **Economic Independence Program** – Developed to assist individuals in attaining financial stability through a series of workshops and groups, the program covers financial coaching, budgeting, self-esteem and other related topics.
- **Support Groups** – Victims of domestic violence can meet others in similar situations to share experiences, gain support and learn about resources. Free childcare is available during group sessions.
- **Legal Representation** – The Center provides assistance with family law issues through staff attorneys and pro bono attorneys.
- **Court Advocacy** – A skilled legal advocate is available to support clients while obtaining a restraining order or navigating the court system.
- **Children's Counseling and Support Group** – Children need specialized guidance, support and counseling to heal. The Crisis Center provides an ongoing support group for youngsters and teens that have been abused or have witnessed abuse at home.
- **Rapid Response Teams** – The Center collaborates with local police departments in responding to crisis. The Rapid Response Teams complement the work of area police departments while offering immediate support to victims at the police station.
- **High Risk Response Team** – The team is composed of law enforcement, probation, batterer's intervention, hospital staff and domestic violence professionals. The team works collaboratively and meets regularly to identify the most dangerous domestic violence cases in the community. With the belief that domestic violence homicide is both predictable and preventable, this innovative team provides individualized interventions to interrupt the cycle of escalating violence.
- **Training** – The Crisis Center provides training at local, statewide and national venues for law enforcement and advocates.
- **Referral and Information** – The Crisis Center provides referrals to outside resources if a victim requires services we do not provide.
- **Art Therapy and Educational Groups** – Helping victims of abuse and trauma through art therapy and creative expression.
- **Girls Incorporated® of the Seacoast Area** – helping to inspire all girls to be strong, smart, and bold.
- **School Programs** – Educational workshops and training in the schools

“I can't begin to express the gift you've given me to live and experience happiness.”

A domestic violence survivor

A SPECIAL THANK YOU TO OUR VALUABLE VOLUNTEERS *You Have Made a Difference!*

| | | | | |
|---|---|--|--|---|
| Rosalin Acosta* Heather Affolter** Gwyn Allen Barbara Amirault Barbara Andrews Faith Ansell Morgida, Esq. Pam Arthur Barbara Barbaro Nancy Barbour, Esq. Arlene Barnard Wesley Barry Kathleen Batcheller Kathy Beadle Lindsey Beaver Denise Benincasa Kathy Beers Paula Bishop* Janice Bishop Charles and Lucynn Bolton Elvira Borsari Brandon Boyd Lanie Brown Linda Brown Rebekah Bushley Helen Callahan* Helen Cardarelli Debra Carney Mario and Kathryn Carnovale Joyce Cejka Susan Esco Chandler* Tiffanie Chase Nicole Cico Mary Anne Clancy Sue Clohecy Sherry L. Cobb Nancy Collier Rebecca Collins Rita Barry Corke* Stephen Cote* and Natalie Rotman Cote Arthur and Sharon Currier Heather Davies Keim Carolyn Davis Jan DeSantis | Susan Diamantopoulos* Debra DiGregorio Christine DiSaia, Esq. Jane Doescher Mary Dollas Patricia Dorfman* Deidre Doucette Theresa Doucet-McInnis Sharon Doughty Barbara Dowd Brian Downey, Esq. Elizabeth Duff John and Gina T. Dussi Kenneth and Dorothy Duval Alison Egan Lindsey Egan* Pamela Erickson Kelly Essman Daniel L. Factor, Esq. Diane Faissler Nancy Falcon Valorie J. Faretra* Aileen Farren Patricia A. Ferguson* Diane Fischbach Kate Forristall Debra Frechette Christine Frisch Deb Frost Linda Gallagher Toby and Ben Gary Donna Georges Kim Chilingirian-Glenn Susan Glessner Jeanne Gordon Bonnie Marie Greene Lucia Greene Jacqueline Guilmette Beverly A. Gulazian Ann Haaser Ken Halkin* Polly Hanson Diane Harper Ann Marie Harrison | Laura Hart, Esq. Dyane M. Hayes Melissa Hayford Michelle Hebert Susan Heffelman Joseph Hennessey, Esq. Elise Henrichs Mary Hichborn Lois Honegger* Peter* and Patty Hoyt Sue Hriciga Jill Hrubes Joan Irons Jeanette Isabella Carolyn Janvrin Laurel Jarmolowicz Nancy Jones Brian Judd Carin Kale Paula L. Katkin* Sherri Kelliher Mary Jean King Marina Kirsch Brenda Krenitsky James Krum Jen Kyte Nancy Lazdowski Cheryl LeBlanc Robert and Beverly* Ledoux Anne M. Lees Nicole LeVasseur Deb Lindhal Lorraine Locy Ed Lynch Gretchen Maguire Donna Malgeri, Esq. Sandy Manley Kim Manning Judi Lynn Marchesini Hugh Martinez and Linda Harding Judi Martino Lorene Marx Patricia Maslen Philip Mason, Esq. | Paul McCormack, Jr. Christine McGill Gratia McLane Diane McGowan Renee McGuirk Andreas Meyer Patti Rae Miliotis Fiona Miller Joan Miller Donna Mitrano Jeannie Moak* Dayle Moon Michelle Morris Damien Morrison, Esq. Karen Morrissey Beth Munro Connie Murphy Charles Nickou, DMD Jamie Nies Ryan Nimblett O'Brien Law Offices Joyce Ortiz Ashley Osborne Nico Osborne Malia Ott Heidi Paek Gloria Papert Beth Pappas Amy Patterson Sue Ann Pearson Ellen Porter Ganson* and Nancy Purcell Elizabeth Purinton Julia Purinton Michael and Francee* Quinlan Tucker Quinlan and Madison Quinlan Randy Rawlins Mimi Reeves Roseann Regan Regina Richardson Margaret Riha Melanie Ritson-Monks | Nicole Robie James Roche, Esq. John D. Rogers, Esq. Stephen Rosenbaum, Esq. Anita Rossi Nathaniel Rosso Anthony Rozzi, Esq. Louis Rubenfeld* and Cyndi Barry Rubenfeld** Emily Searle Jane Shepard-O'Connor Ellen C. Shimer-Brenes, Esq. Scott Signore* Maria Simon Carol Smith* Nancy C. Smith Donna Spinelli Robyn Stack Laura Stary Linda Stein Susan Stendahl Pat Stewart Ann Stultz Lyndsey Tarsia Lisa Terminiello Lara Thibodeau Julie Thorsen Cara Tommasino Cathleen Twomey Joe Valianti Carla Vara Tanya Ventre Anne Walsh Kristin Waraska John D. Welch, Esq. Romaine West Joanne Westlund Kimm Wilkinson Marcia Woodard Donna Woodsom Jane Yandell Karen Young Larry Zabar* |
|---|---|--|--|---|

*FY11 board members **Recent additions to the FY11 board

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Suzanne C. Dubus, **Chief Executive Officer**

A special thanks to our Board of Directors for their continued support and volunteer efforts.

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